

About Customer

Optimized planning and execution using technology for a retailer in Vietnam

Vietnam-based supply chain technology company leveraging technology as their differentiator.

Multiple disconnected home-grown systems for planning and visibility were unable to scale up to the company's vision.

Industry Retail **Solution Area**Supply Chain Visibility



Approach

- Implement a single enterprise
 TMS system (BY) considering all operational requirements to provide automated planning.
- Make the TMS a visibility layer across different teams.

Integration with External Systems

- SAP system for orders and financials
- Warehouse system
- Tracking/ execution system

Business Benefits

Optimized loads driven by better and real-time visibility of fleet Faster and automated planning to execution promoted by realtime visibility of orders Faster onboarding of customers and carriers

Benefits

Automated and optimized TMS planning which takes various dynamic operational information to provide

- Real-time visibility of order execution for all stakeholders, from sales to warehouse managers, on a single platform.
- Upgrade from email and phone-based handling to real-time handling of operational exceptions
- A single source of truth across planning and execution.



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